

Support Group Privacy Policy

Support Groups at NAMI Greater Houston do not share or sell any participant information.

NAMI Greater Houston is committed to protecting your privacy. This Privacy Policy will tell you what information we collect about you and about your use of the our website and Zoom platform (the "Site"). It will explain the choices you have about how your personal information is used and how we protect that information. We urge you to read this Privacy Policy carefully.

Information We Collect

We may collect personal information about you (such as your name, email address and cell phone number) that you provide voluntarily. We use your personal information that you provide to respond to your questions, provide you the specific services you select and send you emails about Site maintenance and updates.

Use of your Personal Information

The personal information collected on this Site will be used to provide the services you have requested or authorized.

We may use non-personal information for research purposes, and we may provide this information in the aggregate to third parties. For example, we might inform third parties regarding the number of users of our Site and the activities they conduct while on our Site.

We contract with other organizations and individuals to help us provide services. For example, we may host some of our Site on another organization's computer, or we may hire a organization to answer customer questions or send information about our products and other services. In order to perform their jobs, these other organizations may have limited access to some of the information we maintain about you. We require all such organizations to comply with the terms of our Privacy Policy, to limit their access to any personal information to the minimum necessary to perform their obligations, and not to use the information they may access for purposes other than fulfilling their responsibilities to us.

If we transfer a business unit (such as a subsidiary) or an asset (such as a web site) to another organization, we will require them to honor the applicable terms of this Privacy Policy. In the event that NAMI Greater Houston or substantially all of its assets are acquired by a third party, personally identifiable information will be among the transferred assets.

We may release personal information to third parties: (1) to comply with valid legal requirements such as a law, regulation, search warrant, subpoena or court order; or (2) in special cases, such as in response to a physical threat to you or others, to protect property

or defend or assert legal rights. In the event that we are legally compelled to disclose your personal information to a third party, we will attempt to notify you unless doing so would violate the law or court order. When we share information with third parties, we ask that they agree in writing to abide by our Privacy Policy.

Other than the cases described above, we will not release personal information about you to a third party without your consent.

Security of your Personal Information

We have implemented technology and security policies, rules and other measures to protect the personal data that we have under our control from unauthorized access, improper use, alteration, unlawful or accidental destruction, and accidental loss. We also protect your information by requiring that all our employees and others who have access to or are associated with the processing of your data respect your confidentiality.

Although NAMI Greater Houston makes every reasonable attempt to secure your information, there is always some risk in transmitting information over the Internet. There is always a risk that thieves could find some way to circumvent our security systems. Although we take appropriate measures to protect your information, we cannot guarantee that the personal information that we collect will never be disclosed in a manner that is inconsistent with this Privacy Policy.

General

If you have questions or concerns about this Privacy Policy, wish to access your personal information or request that we not use your personal information for a particular purpose, please contact us at namigh@namigreaterhouston.org. We try to answer all inquiries within a reasonable time but may not always be able to do so.

We reserve the right to change this Privacy Policy at any time. When we do, we will post changes to the Privacy Policy on our Site only and we will also revise the "last updated" date at the bottom of the Privacy Policy. Your continued use of this Site constitutes your agreement to this Privacy Policy.

This Privacy Policy does not apply to content, business information, ideas, concepts or inventions that you send to this Site by email. If you want to keep content or business information, ideas, concepts or inventions private or proprietary, do not send them in an email to this Site.

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